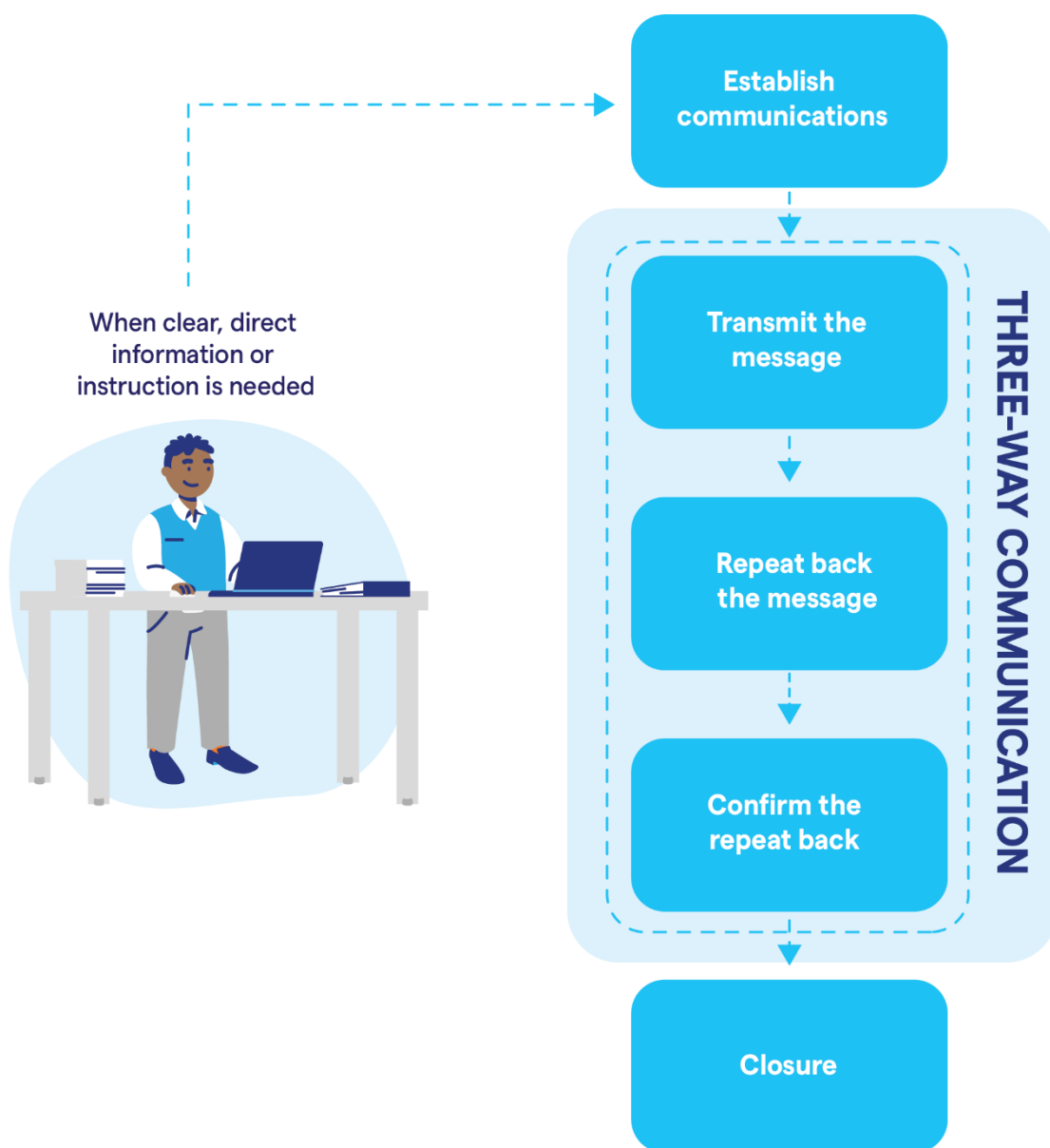


Command Language

Command language uses standard format and phrasing to ensure consistency and effectiveness.

Command Language Format



Command Language

Command Language Phrasing

Examples – Generation Controller

Greetings / ID	<i>"Hi, it's Tom from Kauri Generation."</i>
<i>Note, the greetings and closures have not been included in these next examples.</i>	
Bona fide	<i>"At a time of 14:45 I am claiming a bona fide due to a machine trip and the new total capability is now 100 MW for the remainder of this trading period."</i>
Dispatch below minimum run	<i>"Due to being dispatched below our minimum, we are unable to comply with that dispatch instruction due to plant safety. I'm claiming rule 13.82(2)(a). The minimum achievable output is 50 MW."</i>
Dispatch (query)	<i>"We just received a dispatch for Kauri down to 50 MW. Can you confirm the dispatch for 50 MW is correct?"</i>
Calling early	<i>"We're having an issue with Kauri, Unit 2 and capability may reduce. I will confirm shortly but wanted to notify you early."</i>
Test plan	<i>"As per our test plan, at 14:30 we will be performing a 50 MW drop load test at Kauri Generation, from 150 to 100 MW."</i>
Data/telemetry issue	<i>"Our telemetry is unavailable. Current output is 100 MW. We will call if output varies from dispatch."</i>
Responding to verbal dispatch (repeat back)	<i>(System Operator) "I have a new dispatch instruction for Kauri Generation. At 12:30, Kauri to 80 MW of energy, reserves 18 MW fast, 30 MW sustained."</i> <i>"I understand at a time of 12:30 you're dispatching Kauri to 80 MW energy. Reserves are 18 fast and 30 sustained."</i>
Responding to a discretionary constraint request	<i>(System Operator) "We have a system security issue and require Kauri generation for the next two hours. A discretionary constraint will be applied to a minimum of 170 MW. Can you meet this?"</i> <i>"Yes, Kauri can meet 170 MW for the next two hours."</i>
Constrained response (to a verbal request)	<i>(System Operator) "I need Kauri to reduce output to 75 MW by 16:10."</i> <i>"Acknowledged. Kauri can't reach 75 MW by 16:10 due to ramp rate limits. Kauri can reduce to 85 MW by 16:10 and continue down to 75 MW by 16:18. I'm reducing now and will update again at 16:10."</i>
Responding to urgent instruction	<i>(System Operator) "We have an urgent instruction for Kauri to come to 170 MW immediately. I will dispatch electronically shortly."</i> <i>"Understood, increasing Kauri to 170 MW now."</i>